

# COSMETIC SCALE

## Wholesale Grade Guide

All devices will power on and be securely data wiped and be free of any activation lock or iCloud lock. For safety, no device will be shipped with a battery that is swollen.



**PRISTINE CONDITION**  
100% functional

- No chips, scratches or cracks on the front glass and housing
- No missing or alternative parts
- Battery equal to or greater than 80% health Like new condition
- 100% Genuine original condition, parts never been changed.
- 90 days warranty



**EXCELLENT CONDITION**  
100% functional,  
Minimal marks

- No missing or alternative parts
- May have minor scratches present on front glass
- May have minor scratches present on housing and frame
- Battery equal to or greater than 80% health
- 100% Genuine original condition, battery may has been replaced.
- 90 days warranty



**GREAT CONDITION**  
100% functional,  
Minor scratches

- No missing or alternative parts
- May have minor scratches present on front glass
- May have scratches on housing and frame
- May have minor chips/dents on housing and frame, but no more than 2 dents
- Battery equal to or greater than 80% health,
- Parts may has been replaced with original refurbished parts.
- 90 days warranty



**GOOD CONDITION**  
100% functional,  
Minor scratches

- No missing or alternative parts
- Showing minor scratches present on front glass
- Showing major scratches on housing and frame
- Showing minor chips/dents on housing and frame
- Battery equal to or greater than 80% health
- Parts may has been replaced with original refurbished parts.
- 90 days warranty



**NORMAL WEAR AND TEAR**  
Passing most functional tests

- No missing or alternative parts
- Showing scratches on front glass
- Showing major chips on plastic ring around front glass
- Showing major scratches on housing and frame
- Showing chips/dents on housing and frame
- May have customized housing and/or aftermarket covers/parts
- May show minor signs of screen burn (white spots)
- Battery equal to or greater than 80% health
- 90 days warranty



**MultiPle-Exterior condition**  
100% Functional,  
mixed (Less Or More) scratches

- No missing or alternative parts
- May have unsure scratches present on front glass and housing/fame
- May have unsure chips/dents on housing/frame
- Battery health is lower than 80%
- Parts may has been replaced
- Passing most functional tests
- (L)Means that the device has not been fully diagnostics checked by PhoneCheck system
- No warranty



**SEVERE USE**  
May have functional faults,  
Visible signs of damage

- May have scratches on front glass
- May have chips on plastic ring around front glass
- May have scratches on housing and frame
- May have chips/dents on housing and frame
- May have customized housing and/or aftermarket covers/parts
- May show minor signs of screen burn (white spots)
- May have minor cracks on rear camera lens
- May have speaker/microphone functional faults - Only for iPhone 7 and older
- May have Battery health lower than 80%
- No warranty



**SEVERE USE**  
May have functional faults,  
Visible signs of damage

- May have scratches on front glass
- May have chips or cracks on front glass
- May have scratches on housing and frame
- May have chips/dents/cracks/bending on housing and frame
- May have customized housing and/or aftermarket covers/parts
- May show signs of LCD damage including bleeding or streaking
- May show signs of screen burn (white spots)
- May show signs of display delamination (oleophobic quality, surface layer removed/damaged) and/or display lifting
- May show black spots on display
- May have cracks on rear camera lens
- May have parts (eg. power button or sim tray) missing or damaged
- May show signs of liquid ingress
- May contain functional faults
- May have Battery health lower than 80%
- No warranty